

The South Carolina Department of Consumer Affairs



NOTIFYING THE CREDIT BUREAUS OF A DEATH

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Wrapping up the loose ends of deceased family member can be a daunting task. Notifying the credit bureaus can often be an after thought or even over looked all together. But the South Carolina Department of Consumer Affairs (SCDCA) wants consumers to be aware that deceased loved ones can be victims of identity theft, too. Follow these instructions in order to minimize the chance of identity theft of your deceased loved ones.

Follow these steps for notifying the credit bureaus of a family member's death:

- 1. Request copies of the death certificate. You will send these to the credit bureaus (as well as any creditors that the deceased may have, that are still unaware of the death).
- 2. Draft a notification letter. Utilize SCDCA's sample letter for notifying the credit bureaus of the death or draft a letter containing the following information:
 - a. Your name and contact information.
 - b. The deceased's name, social security number, prior three addresses in the past five years, date of birth, location of birth and date of death.
 - c. Specify your relationship to the deceased and provide supporting documents, as required.
 - d. Ask that the credit bureau post on the decedent's credit report:
 - "Deceased, Do Not Issue Credit."
 - e. Request a current copy of the decedent's credit report.
- 3. Send the notification letter and death certificate copy to the bureaus. *Keep copies of your originals and send the letters certified mail, return receipt requested to:*

Equifax, Office of Consumer Affairs, PO Box 105139, Atlanta, GA 30348

Experian, PO Box 2002, Allen, TX 75013-9595

TransUnion, PO Box 2000 Chester, PA 19022

4. Review the credit report and ensure that all the accounts are marked as deceased. If they are not, the process for notifying a creditor is similar to the process listed above. *However, verify* what documentation may be required with individual creditors.

Experian P.O. Box 2002 Allen, TX 75013 Equifax P.O. Box 105139 Atlanta, GA 30348 TransUnion P.O. Box 2000 Chester, PA 19022
Dear Credit Bureau,
I am writing to inform you of the death of:
Deceased's Full Name:
Social Security Number: Date of Birth:
Location of Birth: Date of Death:
Most Recent Address:
Prior two (2) addresses during the past five (5) years (if any):
(1.)
(2.)
I am the decedent's: Spouse Personal Representative of Estate Other: I am requesting that you: Post on the decedent's credit report: "Deceased, Do Not Issue Credit." Please forward to me at the address listed below, the current copy of the decedent's credit report. Thank you,
Your Name:
Your Address:
(street)
(city) (state) (zip)
Your Telephone:/
(daytime) (evening)
Items enclosed/included with this letter are: Certified Copy of Death Ceritifcate (required) Proof of Relationship (if necessary) Proof that requester is Executor or Trustee of Estate (if appropriate) Power of Attorney (if necessary)